

Volunteer Role: Thrift Store Volunteer

What a Volunteer Can Expect:

Direct Supervisor: Mike McGurn, Manager of Thrift Store Operations

Work Location: BSRI Thrift Store at Calabash

Dress Code: Volunteer Tee shirt required for every BSRI volunteer. No specific dress code required, but make sure your outfit is reflective of BSRI's professionalism.

Training: A new volunteer would shadow an experienced volunteer in the position they are most interested. They would do this until they were comfortable and ready to do the duties on their own.

Qualifications: Preferred to be able to lift 25 pounds. Should be willing to positively promote BSRI's mission statement and strive to keep the workplace safe.

Commitment Expected: At least once a week and at least 2-3 hours per shift.

Recommended Skills:

- *organization Skills*
- *customer Service*
- *time Management*
- *retail/ Clothing Experience*
- *cashier/Sales Experience*
- *troubleshooting*
- *minor Repairs*

Processor Volunteer:

Responsibilities and Duties:

- maintain back area, keep work area organized
- fold, hang, tag, and price presentable items
- steam garments when necessary
- testing products
- sort through donations and stage them
- place garments in respective area
- assist donors in transporting donations from their car to store

Floor Maintenance/ Customer Service Volunteer:

Responsibilities and Duties:

- assist customers with finding merchandise and answering any questions
- make sure merchandise is organized and presentable, keep items folded and hung up
- keep bathrooms tidy and stocked
- assist with organizing new items
- help with closing duties

Donation Delivery and Pick-Up Volunteer:

Responsibilities and Duties:

- pick up items from homes that wish to donate and assist them with loading their donations
- transport the donations back to the thrift store

--- Must be able to lift 50+ pounds