SENIOR HEALTH INSURANCE INFORMATION PROGRAM (SHIIP)

The North Carolina Senior Health Insurance Information Program, also known as SHIIP, provides nocost, unbiased counseling to Medicare beneficiaries and their caregivers to help them better understand their Medicare coverage options. SHIIP counselors are trained through the state of North Carolina to provide information on Medicare, Medicare supplements, Medicare Advantage, Part D, Long Term Care Insurance, Medicare health care products and answer questions regarding claims and billing.